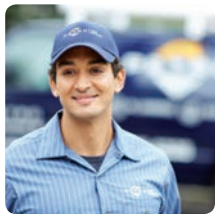




Protection Plan for propane heating systems



Count on us for protection that provides
total peace of mind.

The only propane protection plan you need.

Propane is one of the nation's most versatile sources of energy, and you can rely on Petro for all your propane needs — with no hidden surcharges or tank fees! Our protection plan will provide you with the peace of mind you need, all year round.

Basic Protection Plan

**On-call access to service —
24 hours a day, seven days a week.**

When you call, we're there for you. This means you can get repairs done quickly, before they become bigger problems. There are no charges for services covered by this agreement when performed between 8:00am and 5:00pm. If you request service for arrival prior to 8:00am or after 5:00pm, on a federal holiday (day when the post office is closed) or weekend, there will be a diagnostic fee.

Tune-up

To help keep your energy bills low, you should consider a tune-up. This service is available between March 30th and September 1st at no additional cost. This schedule will allow us to optimize our response to your emergency service needs during the heating season.

Enjoy a 15% discount on regular rates.

To help you save even more, this plan gives you a 15% discount on our regular rates for any repair work not covered by your plan.



The following general exclusions apply:

- Services to identify or remedy gas leaks
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazard
- Coverage can be revoked if customer permits anyone other than a Petro rep to service equipment
- Providing adequate ventilation for combustion
- Removal of materials containing asbestos
- Monitoring vacant or unattended premises
- Maintaining clean air filters (draining the expansion tank)
- Replacing fuses
- Resetting circuit breakers
- Turning on the emergency switch
- Setting thermostat temperatures and clocks
- Replacing batteries in system devices
- Not available for heating systems with inputs in excess of 300,000 BTUs
- Not available for water heating systems with tanks in excess of 50 gallons
- Maintaining adequate water level
- Flushing LWCO
- Venting





Contact us today. **800.645.4328**

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for more information on our home services.

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