

# Residential Service Plans



## VIP Plumbing Protection Plan



Heating & Air Conditioning Services

# Helping you protect your plumbing.

## So you can help protect the investment in your home.

### Your home is one of your most valuable assets – don't trust it to anyone else but Petro.

Most homeowner's insurance does not cover repairs to plumbing systems. That's why we have a plan that can help you avoid any unexpected costly expenses. More importantly, our plan protects your home by ensuring that any repairs are done in a timely manner.

We realize that this kind of protection can also be called peace of mind. That's what we really deliver. That's what we're really about.

### Our VIP Plumbing Protection Plan includes:

#### On-call access to service – 24-hours a day, seven days a week.

When you call, we're there for you. This means you can get repairs done quickly before they become bigger problems. In addition to the cost of repair, there is a diagnostic fee of \$49.00 for repair visits between 8:00am and 5:00pm, Monday through Friday. If you request

service for arrival prior to 8:00am or after 5:00pm, on a federal holiday (a day when the post office is closed) or weekend, there will be a diagnostic fee of \$98.00.

#### Plumbing check-up.

To ensure your plumbing system is working properly, the plan provides a check-up at your request, once a year. Customer-requested check-ups may be scheduled during normal business hours Monday through Friday 8:00am to 5:00pm. If you request service for arrival prior to 8:00am or after 5:00pm, on a federal holiday (a day when the post office is closed) or weekend, there will be a diagnostic fee of \$98.00.

#### Enjoy a 15% discount on regular rates.

This plan gives you a 15% discount on our regular rates for any repair work.

#### Quality repairs by experienced Petro technicians.

When you ask Petro for help, you're accessing some of the best repair technicians around. It's their job to keep your system in top condition.



Serving home comfort  
needs for over a century.

1.800.OIL HEAT (645.4328)  
petro.com



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