

Helping you maintain your air conditioning.

So you can save money and stay cool.

Did you know that just one unexpected repair to your central A/C could cost you \$300, \$400 or more?

That's why we offer three simple service options to keep your system running optimally, all summer long.

And, as America's leading provider of home comfort services, our more than 180 experienced A/C technicians are ready to tune-up your equipment and keep you cool — whatever plan you choose.

Serving home comfort needs for over a century.

1.800.645.4328 petro.com



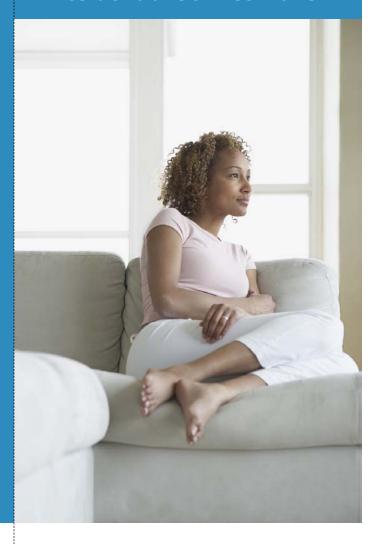
The service plans described in this brochure are subject to Petro's terms and conditions of service which are provided and incorporated by reference into this brochure.

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Residential Service Plans



CoolGuard[™] Air Conditioning Service Plans



Three smart ways to keep a cool head and save money! Choose the air conditioning plan that's best for you.

1. Sure StartsM

Make sure your air conditioning starts right every spring!

Don't wait until it's too late to find out if your A/C is working. Schedule your Sure Start tune-up! Make an appointment at your convenience, and we'll come to your home, start up your central A/C and make sure it keeps you cool quietly throughout spring and summer. Scheduling is subject to availability and weather conditions. Our 10-point Sure Start tune-up will:

- Lubricate all moving parts
- Check refrigerant
- Check belt and adjust tension
- Meter voltage and amperage
- Check filters
- Check lock-out circuits and starting contactor
- Check condensing unit wiring
- Clean and adjust thermostat
- Check condensate drain
- Adjust exposed dampers to cooling position

2. CoolGuard™

Be even more cool and get up to 15% off!

With CoolGuard we're available to take your call 24-hours a day, 7 days a week, so you can get repairs done quickly before they become bigger problems. There's no diagnostic fee if service is performed between 8am and 5pm, Monday through Friday, excluding federal holidays. Scheduling is subject to availability and weather conditions. (Diagnostic fees may apply if you request service at other hours or on federal holidays and weekends). You'll also get:

Sure Start[™] tune-up

To make sure your system will run smoothly and help you keep energy bills low, we provide a 10-point tune-up each year. You can schedule this between 8am and 5pm on normal business days from May 1 to September 30.

15% discount

If you need repair work, we provide a 15% DISCOUNT OFF regular rates.

Quality repairs

Our technicians are experienced and fully understand how your A/C system integrates with your entire "home comfort" system.

3. CoolGuard Plus™

Be the coolest and get all the benefits of CoolGuard — including major parts!

For additional parts coverage, get our best A/C service plan — CoolGuard Plus. This comprehensive plan includes two free service visits (scheduling is subject to availability and weather conditions), plus parts and labor on any of the following covered items:

- Blower wheel
- Blower belt
- Contactor
- Fan center
- Fan relay
- High pressure control
- Run capacitor
- Start capacitor
- Step-down transformer
- Drive pulley
- And a professional, friendly technician!









